

The Good Practice Exchange Y Gyfnewidfa Arfer Da



These are the ideas and challenges raised by delegates during the seminar. We encourage you to get in touch with delegates if you want to find out more about their idea or can help them with their challenge.

Social Enterprise - Ideas

Idea	Delegate
Creating a social version of 'building guardians' in Netherlands	tonybovaird@hotmail.com
Examples of leisure Centre Social Enterprise model – Beaumaris Leisure Centre (Ynys Mon)	GethinMorgan@anglesey.gov.uk
Nurtingen (Germany) Rainbow Café in Council House – open to public – run by people with learning difficulties and now delivery take-away lunches all over town – Flourishing Social Enterprise	tonybovaird@hotmail.com
Social Enterprise Network in Liverpool. Known as SEN together, which is part of the 'friendly economy' looking at corporate social value	Deborah@dvsc.co.uk
Also have a look at RAMPWORKS, Liverpool. Only indoor skate park in UK	Debbie Desig Evans
Rakes & ladders (possible new Social Enterprise at North Wales Housing Association)	Hayley Owen - North Wales Housing Association
ERLAS Project in Wrexham – Social Enterprise model selling logs	David Powell
Incredible Edible Anglesey	delyth@medrwnmon.org
Supporting the development of a local social enterprise network Raising the profile of potential SEs as alternative delivery modes Formed a Local Authority Training company known as Property management company Proposals to form more SE's including streetscene	Gavin.Griffiths@flintshire.gov.uk
Gwynedd been designated as Social Enterprise place Anwen Davies Gwynedd	Anwendavies@gwynedd.gov.uk

Social Enterprise – challenges

Challenge	Delegate
Will the social enterprise model work in rural areas? <ul style="list-style-type: none"> - Population density - Reduced market potential - Value for money per head of population 	rogerd@golygfagwydyr.org

We need more examples of well managed risk taking and innovation by public services to give others confidence that it can be done	Alan.morris@wao.gov.uk
Risk taking needs to happen! Need to keep going. Tear down the RED tape it can happen!	delyth@medrwnmon.org
Interested in new delivery of services including social enterprises	delyth@medrwnmon.org
Dependence on non-paid workforce – how would business have grown with out?	janewalsh@cvsc.org.uk
Governance capacity and capability Recruitment of commercial managers Type of expertise and people capacity	Gavin?

Collaboration – Ideas

Idea	Delegate
Lessons re collaboration	R Vale of Glamorgan
Sustainable Public Services task & finish group	Clover
Useful resource: 40 case studies in co-production www.goviny.org/goodpractice	tonybovaird@hotmail.com
MyhomelifeCymru http://www.ageuk.org.uk/cymru/home-and-care/my-home-life-cymru-home/	Tanya.strange@wales.nhs.uk
Using RBA to promote co-production, identifying what works and getting from talk to action - quickly	Michael.palmer@wao.gov.uk

Service Review - ideas

Idea	Delegate
Mapping of Models and experiences	Clover.rodriques@wlga.gov.uk
Involve more service users in design and delivery of business growth /board. Working with voluntary services to fill gaps. DWP workforce development positively promotes volunteering (unrestricted) for long-term unemployed/disabled people. Website designers/IIT – from voluntary/third sector?	Janewalsh@cvsc.org.uk
'Six steps to success' – palliative care pilot – up skilling Nursing homes to delivery the highest end of life care	Sally.Whealdon@flintshire.gov.uk
Learn from school' helpers' schemes – a standard letter for all service users – asking if they want to help	Mandy.townsend@wao.gov.uk
Working with learning disabilities on similar scheme in Cornwall/Devon, commissioned by Plymouth City Council and Cornwall Council.	Tanya.strange@wales.nhs.uk
Work with community Vol councils/third sector to develop service across Wales	janewatson@cvsc.org.uk

Service Review – challenges

Challenge	Delegate
Be interested to find out more on social audit process to share with Gwynedd Social Enterprise Forum	Anwen.davies@gwynedd.gov.uk
Gwynedd exploring options around job coaches – interested in knowing more around this	Anwendavies@gwynedd.gov.uk
HR issues re Reshaping Services:- <ul style="list-style-type: none"> - Social enterprise - Coproduction 	RBergman@valeofglamorgan.gov.uk

Volunteering - ideas

Idea	Delegate
Every heard of the Casserole club, click here to know more	tonybovaird@hotmail.com
Can THE GOOD PRACTICE Team have a case study of the DAFS	Michael.palmer@wao.gov.uk
Conwy has a thriving voluntary sector and a large than UK average older people's sector – just waiting to get involved with a service like CHAAT – please contact me if you want to set up in Conwy!	janewatson@cvsc.org.uk

Volunteering – challenges

Challenge	Delegate
Is there a Wales wide network for volunteering?	
With regards to the ageing population. Do we do enough to tap in to this resource?	Alan.morris@wao.gov.uk
Looking for good ideas on: <ul style="list-style-type: none"> - Ways of identifying a MATCH for service users who have a capability/contribution to offer? 	tonybovaird@hotmail.com